

Alexis Christy

2843.

From: Alexis Christy [kechristy@netcarrier.com]
Sent: Friday, November 12, 2010 2:31 PM
To: 'mtotino@irrc.statue.pa.us'; 'tlazo@state.pa.us'
Subject: RE: License number - Massage Therapy Guidelines

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Dear Michael Totino and Teresa Lazo,

Please consider the intent of **20.42 Standards of professional conduct, (b) A massage therapist may not: (12) "Refuse a client's request for a refund for the unearned portion of prepaid or packaged massage therapy services. This provision does not apply to gift certificate purchases."**

I agree that a requested refund should be granted for unearned portion of prepaid services, with one other exception. The exception is when a client makes advances toward the therapist and the therapist immediately discontinues the session. In this situation, I think the therapist should have the right to refuse a refund and demand that the client leave.

Is it possible to include this exception in the General Provisions / Guidelines?

Respectfully,

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From: Alexis Christy [kechristy@netcarrier.com]
Sent: Friday, November 12, 2010 2:21 PM
To: 'mtotino@irrc.statue.pa.us'; 'tlazo@state.pa.us'
Subject: License number - Massage Therapy Guidelines

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Dear Michaele Totino and Teresa Lazo,

Thank you for representing Massage Therapy, reviewing the Licensing Legislation, and preparing the General Provisions / Guidelines. I know it is lots of work and very difficult to please everyone. Your work is appreciated.

Thank you for your consideration to **REMOVE (15) of 20.42 Standards of professional conduct, (a) A massage therapist shall: (15) "Include the massage therapist's license number in all advertisements."**

I agree that the license and number needs to be available at the point of service as directed in (14).

However, must the license number be on all advertising available to every Joe viewing it? How does an individual licensed massage therapist prevent identity theft and defend against the misuse of their license number by another individual? Who will supply "identity theft insurance" to offset the cost of this defense? Are other professionals required to put their license number on advertising, business cards, brochures, signs, magnetic car advertising, website advertising, email advertising, radio, clothing, etc.? (doctors, pharmacists, nurses, physical therapists, dentists, etc.) Does (15) really represent the intent of the Massage Therapy Board?

Respectfully,

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